

**WATER
for LIFE**

from
**Southern
Water**

in partnership with
CAPPAGH
BROWNE

Our ref
Park Avenue
Date
21/09/2026
Tel
0333 240 2072

Hello,

IMPORTANT UPDATE

We'll be working in your area, and there will be a temporary road closure on Park Avenue

We are writing to let you know that we need to carry out essential sewer repairs which will help to reduce the risk of sewer blockages and flooding and provide long-term resilience in our network.

We're sorry for any inconvenience and disruption this may cause residents and commuters.

What happens next?

We'll start our work at 9am on the 28th of September 2026 and anticipate that our work will be complete within 4 weeks.

Timetable of work

Please note that the dates below are for guidance only and may be subject to change due to unforeseen circumstances such as weather or operational delays.

Road Name	Traffic Management	From	To
Park Avenue, Waterlooille	Road closure between numbers 33 – 69 including Parker Gardens.	28 th September 2026	4 weeks duration

In an emergency
0330 303 0368
Lines open 24hr,
calls charged at
local rate.

Billing and account enquiries
0330 303 0277
Monday to Friday, 8am–7pm and
Saturdays 8:30am–2pm.
Calls charged at local rate.

Report a leak
0800 820 999
Lines open 24hr.

Scan the code to view
our incident map



Southern Water, Southern House, Yeoman Road, Worthing BN13 3NX
southernwater.co.uk

Southern Water Services Ltd, Registered Office: Southern House, Yeoman Road, Worthing BN13 3NX Registered in England No. 2366670



How does this work affect you?

Traffic Management

Traffic management arrangements and necessary diversions have been agreed with Hampshire Highways, and our priority is to always keep everyone safe. A map of the diversion route is on the next page

Due to road width and working area required, Park Avenue, between numbers 33-69 and including Parker Gardens will be temporarily closed.

Diversion routes for cars, cyclists and pedestrians will be clearly signposted for the duration of our work. We'll have marshals at either end of the working area, who can help with any questions and ensure you will be able to access your property, if you live within the working area.

You may notice additional vehicle movements and activity in your local area. There will be generators, lorries, and some noisy machinery, but we will try and minimise the impact wherever possible.

We'll do everything we can to minimise disruption and keep you updated during the work; however, you will need to allow extra time to plan and complete your journey.

Working Hours

Our working hours will be 07.30 – 17.00pm, Monday to Friday, but we won't start any construction work until 8am. We don't expect to work on weekends or bank holidays, but in some cases, we may need to, depending on the weather or daylight hours.





How to contact us

Email: Cappagh Browne Customer Service Team – customer@cbul.uk

Phone: Cappagh Browne Customer Service Team on 0333 240 2072, Monday to Friday, 9am to 5pm. Alternatively, please call Southern Water, out of hours, on 0330 303 0368.

We would like to thank you for your support and patience whilst we undertake this essential work.

Yours faithfully,

Cappagh Browne Utilities Limited.